



# PWI/EPOC Administrative Coaching Call

**Presented by:** PWI/EPOC AE Team

Behavioral Health Workforce Development

**Thursday, August 24, 2023**



# Agenda



1. Welcome and Introduction
2. Program Assessment Sustainability Tool (PSAT)
3. Medi-Cal Billing
4. AHP Auditing Process
5. Training and Technical Assistance (TTA) Requests
6. Regional Open Forum Calls
7. Affinity Groups Brainstorm
8. Upcoming Events
9. PWI/EPOC Grantee Newsletter
10. Q&A/Open Discussion
11. Attendance Form and Feedback Survey

# PWI and EPOC AE Team

## Advocates for Human Potential (AHP)



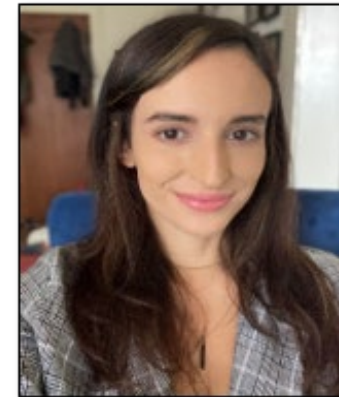
**Kathleen West**  
Project Director



**Tammy Bernstein**  
Deputy Project Director



**Kate Cox**  
Operations Manager



**Kayla Halsey**  
Data Manager



**Caitlin Storm**  
Quality Assurance



**Brett Hall**  
Grantee Coach Lead



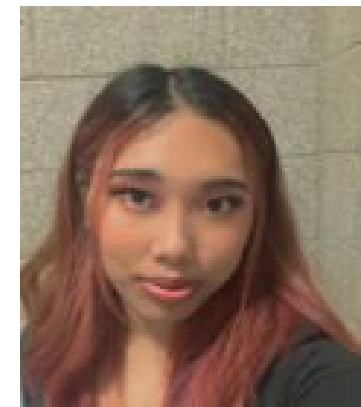
**Rosy Larios**  
Grantee Coach



**Neyat Tefery**  
Grantee Coach  
& Ops Specialist



**Raven Nash**  
Grantee Coach



**Vic Walker**  
Operations Specialist

# Program Assessment Sustainability Tool (PSAT)

- Thank you for completing the PSAT last month and providing a copy of your results to your Grantee Coach.
- The AHP team will provide guidance on integrating PSAT findings, which may include a possible webinar, affinity group, and/or small group TTA tailored by domain scores.
- For more information on next steps, visit:
  - [Develop Your Plan – PSAT/CSAT \(sustaintool.org\)](https://sustaintool.org)
  - [Write Your Plan – PSAT/CSAT \(sustaintool.org\)](https://sustaintool.org)
    - [Sample-Plans-EvaluationPartnersCommunications.pdf \(sustaintool.org\)](#)
    - [SustainabilityPlanTEMPLATE-1.docx \(live.com\)](https://live.com)
    - [Resources – PSAT/CSAT \(sustaintool.org\)](https://sustaintool.org)





## Medi-Cal Billing

- The PWI and EPOC team will submit a peer support specialist Medi-Cal billing “road-block summary” report to DHCS at the end of this month.
- Please submit any narrative feedback on how your organization’s experience with the Medi-Cal billing process has been, including any issues, challenges, or obstacles.
- Until more information is provided on Medi-Cal billing by DHCS, the PWI and EPOC team will be putting together resources to distribute to grantees.





## AHP Auditing Process

- Per the request of DHCS, the AHP Finance Department will start selecting PWI and EPOC grantees for auditing this week.
- Auditing will start with the oldest PWI grantees with the largest award amounts. A handful of grantees will be audited every few months.
- The desk audit will be remote and will focus on compliance with subcontractor agreements.
- Grantees will be notified by the AHP Finance Department via email once selected for the auditing process and additional guidance will be provided at that time.

# Training and Technical Assistance (TTA) Requests

- The [Grantee Request Form](#) is a tool PWI and EPOC grantees use to receive tailored support.
- Requests can include administrative support, technical support, and individualized TTA.
- A new TTA menu has been added to help grantees better understand the kinds of support that Faces & Voices of Recovery and our AHP subject matter experts can provide.
- Participating actively and using the TTA resources effectively are a required deliverable for the PWI and EPOC grant.



# Regional Open Forum Calls

- The PWI and EPOC team will be launching a series of *optional* Regional Open Forum Calls.
- These calls will provide a space for grantees to connect regionally, collaborate, share information, ask questions, and discuss best practices with one another.
- There will be three calls during the 18-month grant period (fall 2023, spring 2024, fall 2024), each focused on a different topic.
- Grantees will be assigned a region and a subregion based on their location in California.

Dates			
<b>NorCal</b> (Bay Area and Capitol)	<b>November 2, 2023</b>	<b>April 10, 2024</b>	<b>October 10, 2024</b>
<b>SoCal</b> (Los Angeles and Surrounding Area)	<b>November 9, 2023</b>	<b>April 12, 2024</b>	<b>October 12, 2024</b>





# Affinity Group Brainstorm:

## *Recruiting, Retaining, Running Youth Programs, Part 2 (9/28/23)*

- Are there any unanswered questions or follow-up topics from Part 1 you want to discuss?
- Are there any new questions or topics you want to learn about?
- Do you have any other suggestions for the speaker?
- Please share any additional feedback with your Grantee Coach by Monday, August 28, 2023.

# Affinity Group Brainstorm:

## *Best Practices Working with the Reentry & Justice-Involved Population, Part 2 (10/12/23)*

- Are there any unanswered questions or follow-up topics from Part 1 you want to discuss?
- Are there any new questions or topics you want to learn about?
- Do you have any other suggestions for the speaker?
- Please share any additional feedback with your Grantee Coach by Monday, August 28, 2023.



# Upcoming Events

Upcoming Events	Date and Time (PDT)	Required?
Webinar: Community and Stakeholder Outreach and Building Lasting Partnerships	Monday, 9/18/23 12–1 p.m.	Yes (1 representative)
Administrative Coaching Call	Thursday, 9/21/23 12–1 p.m.	Yes (1 representative)
Affinity Group: Recruiting, Retaining, Running Youth Programs Part 2	Thursday, 9/28/23 12–1:15 p.m.	No



To include any upcoming events or relevant resources in the next **PWI and EPOC Grantee Newsletter**, please contact us [via email](#).

# Q&A







**Please fill out the attendance form and feedback survey in the chat to meet your requirements for today's event!**



**Thank You**