



Center for Public Health  
Systems Science

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Brown School

# Preserving Progress:

Assessing and planning for program sustainability

Kim Prewitt | October 2, 2023

# Goals for today

- **Explore** factors that influence sustainability capacity
- **Learn** about a tool you can use to assess program sustainability
- **Introduce** three-step planning process for building capacity for sustainability



Why Sustainability?

# Health Equity and Sustainability





**More than  
just money**

# Cuts to public health funding are crippling Stop Smoking Services

Category: [Science blog](#)  November 16, 2016  [Dan Hunt](#)  Comments are closed  4 minute read



**NEWS NOW**

[Gov. Cuomo touts NY's alcohol industry, vows more help](#)

[Spanish Colonial horses v](#)

## Funding cuts to hit smoking cessation programs

Want to quit smoking? Think a class could help? Better take it by June 30. Further cuts to the state's tobacco control funding will kick in July 1 and tobacco cessation classes will be one of the casualties, said Eileen Gleason, tobacco cessation ...

*suh-stey-nuh-bil-i-tee*

the ability to maintain programming and its  
benefits over time





# Program Sustainability Framework





Program Sustainability Assessment Tool


Understand Assess Plan Resources About Us Services

Login

# Welcome to the online Program Sustainability Assessment Tool.

Let us help you rate the sustainability capacity of your program across a range of factors.

[GET STARTED](#)



- 1. Understand**  
Understand the factors that influence a program's capacity for sustainability.
- 2. Assess**  
Use the Program Sustainability Assessment Tool to assess your program's capacity for sustainability.
- 3. Review**  
View results from your assessment as a Sustainability report.
- 4. Plan**  
Develop an Action Plan to increase the likelihood of sustainability.

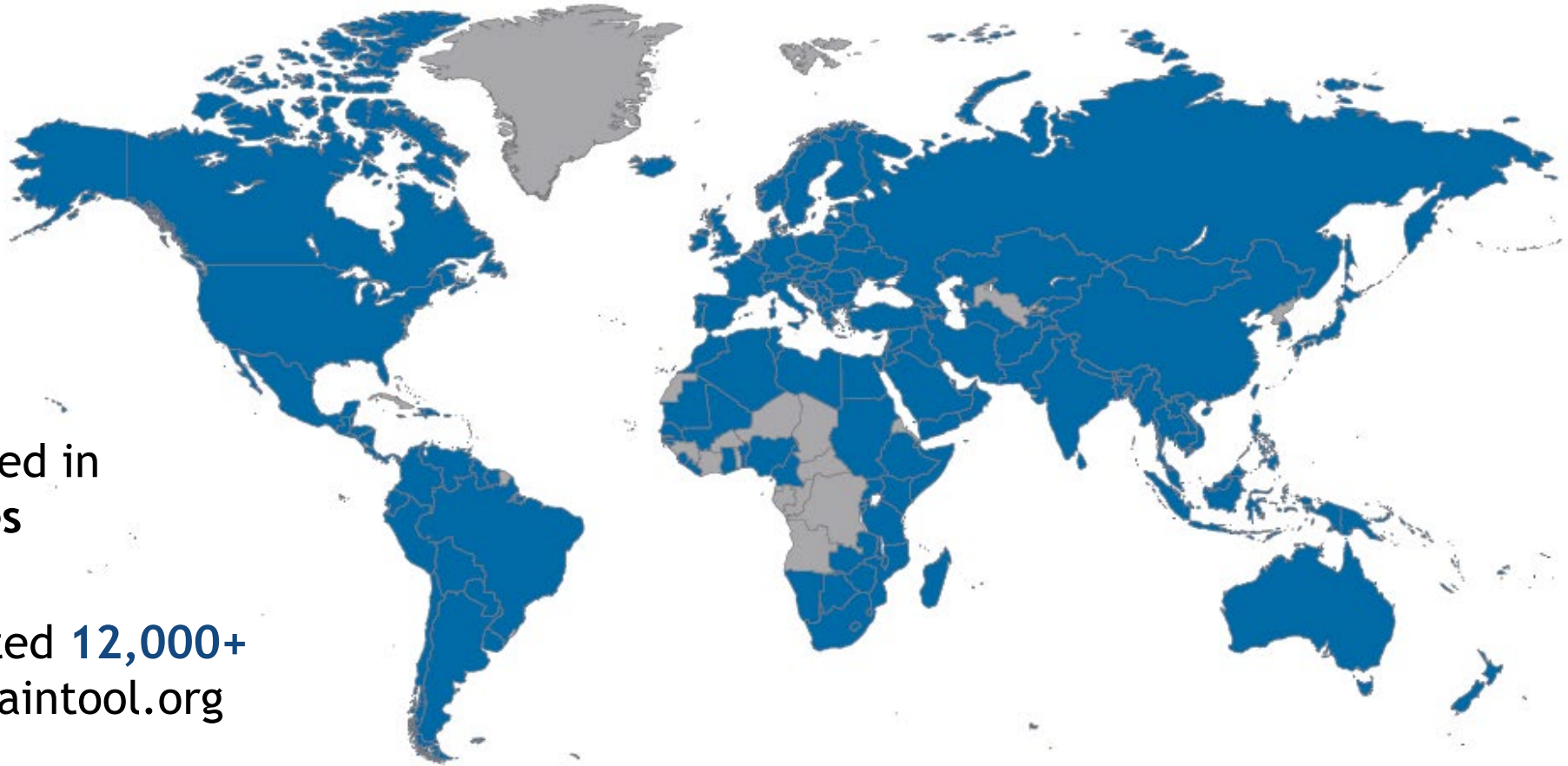
# Sustain Tool website



# Sustain Tool by the numbers

Website viewed in  
**175 countries**

PSAT completed **12,000+**  
times on [sustaintool.org](https://sustaintool.org)



# The sustainability planning process

Understand



# The sustainability planning process

Understand →

Assess →



Program Feasibility Assessment Tool

Understand Assess Plan Resources About Us Services

Progress

### Communications

Strategic communication with stakeholders and the public about your program.

LESS EXTENT MORE EXTENT

The program has communication strategies to secure and maintain public support.

Program staff communicate the need for the program to the public.

The program is marketed in a way that generates interest.

The program increases community awareness of the issue.

The program demonstrates its value to the public.

PREV SAVE AND CONTINUE LATER NEXT



# The sustainability planning process



Progress

Communications

Strategic communication with stakeholders and the public about your program.

LESS EXTENT MORE EXTENT

The program has communication strategies to secure and maintain public support.  NA

Less Extent

Program staff communicate the need for the program to the public.  NA

Great Extent

The program is marketed in a way that generates interest.  NA

Less Extent

The program increases community awareness of the issue.  NA

Some Extent

The program demonstrates its value to the public.  NA

Greater Extent

PREV SAVE AND CONTINUE LATER NEXT

Partnerships: Cultivating connections between your program and its stakeholders				
<b>Sustainability SMART Objective:</b> By October 2019, form three new strategic partnerships with staff and/or key resources to dedicate to program intervention.				
<b>Steps to achieve objective:</b> [Be very specific and include important sub-steps. Anyone should be able to pick up this document and understand what needs to happen in order to reach your objective.]	<b>Who will do the work?</b> [Who will ultimately ensure the work gets finished?]	<b>What does success look like?</b> [What metrics will you use to track progress on the completion of each step? How will you know it's time to move on to the next step?]	<b>What non-financial resources are needed for this step? Where will they come from?</b>	<b>Due date</b> [In the appropriate quarter, enter a specific date by which the activity must be completed.]
				Q1
1. Identify potential partners <ul style="list-style-type: none"> <li>Determine what is needed in terms of resources/knowledge/skills</li> <li>Independently research by looking at organizations' websites and other available resources</li> <li>Schedule internal meeting for brainstorming and discussion</li> <li>Consider existing connections and reach out to partners for insight</li> </ul>	Leadership, input from partners and staff	List of potential partners	Partner contact information, access to potential partner websites/other resources	Feb. 28, 2019
2. Develop profiles of potential partners <ul style="list-style-type: none"> <li>Research partners more extensively</li> <li>Circulate profiles to partners and staff for input</li> <li>Prioritize partners based on information compiled</li> </ul>	Research staff, input from partners	Profiles of potential partners outlining the following: <ul style="list-style-type: none"> <li>Benefits to them</li> <li>Their contributions</li> <li>Focus areas, mission, and current activities</li> <li>Any existing connections with them</li> <li>Priority level</li> </ul>	Partner contact information, access to potential partner websites/other resources	May 15, 2019



# Sustainability Framework



# Environmental Support



Having a  
supportive  
internal and  
external  
climate



# Funding Stability



Establishing a consistent financial base for your program





# Partnerships



Cultivating connections between your program and its stakeholders



# Organizational Capacity



Internal support and resources needed to effectively manage your program



# Program Evaluation



Assessing  
your program  
to inform  
planning and  
documenting  
results



# Program Adaptation



Taking action  
to adapt your  
efforts to  
ensure ongoing  
effectiveness



# Communications



Strategically communicating with stakeholders and the public about your program



# Strategic Planning



Using processes that guide your program's directions, goals, and strategies



# Domain Connectivity



# Sustainability Assessment Tool

Program Sustainability Assessment Tool


Understand ▾ Assess ▾ Plan ▾ Resources About Us ▾ Services

Login ▾


## Welcome to the online Program Sustainability Assessment Tool.

Let us help you rate the sustainability capacity of your program across a range of factors.


[GET STARTED](#)

- 


### 1. Understand

Understand the factors that influence a program's capacity for sustainability.
- 

### 2. Assess

Use the Program Sustainability Assessment Tool to assess your program's capacity for sustainability.
- 

### 3. Review

View results from your assessment as a Sustainability report.
- 

### 4. Plan

Develop an Action Plan to increase the likelihood of sustainability.





# Assessing Sustainability

Program Sustainability Assessment Tool






Understand Assess Plan Resources About Us Services

Progress

### Communications

Strategic communication with stakeholders and the public about your program.

LESS EXTENT MORE EXTENT

The program has communication strategies to secure and maintain public support.		NA
Program staff communicate the need for the program to the public.		NA
The program is marketed in a way that generates interest.		NA
The program increases community awareness of the issue.		NA
The program demonstrates its value to the public.		NA


PREV SAVE AND CONTINUE LATER NEXT

# Program Sustainability Assessment Tool



# PSAT: Register

https://sustaintool.org/wp-login.php?action=register

 Program Sustainability Assessment Tool

Register For This Site

Username

Email

Registration confirmation will be emailed to you.

[Log in](#) | [Lost your password?](#)

[← Back to PSAT](#)

- Username
- Email address



### Example

Submitted by: [kprewitt@wustl.edu](mailto:kprewitt@wustl.edu)

Date: July 14, 2017

Many factors impact a program's ability to continue providing services and producing benefits over time. For example, funding, quality evaluation, infrastructure, strong partnerships, and clear communication all have a role to play in supporting program sustainability. The **Program Sustainability Assessment Tool (PSAT)** allows stakeholders to rate their programs on the extent to which they have processes and structures in place that will increase the likelihood of sustainability. This report summarizes the current sustainability capacity for your program. Results are based on your program's responses to the Program Sustainability Assessment Tool. Assessment results can then be used to identify next steps in building program capacity for sustainability in order to position efforts for long-term success.

Here is your sustainability score: **3.9**

Domain	Domain Score
Environmental Support	4.0
Funding Stability	4.0
Partnerships	1.6
Organizational Capacity	5.6
Program Evaluation	2.6
Program Adaptation	5.6
Communications	3.4
Strategic Planning	4.8

1 = program has this to no extent  
7 = program has to the full extent  
NA = not able to answer

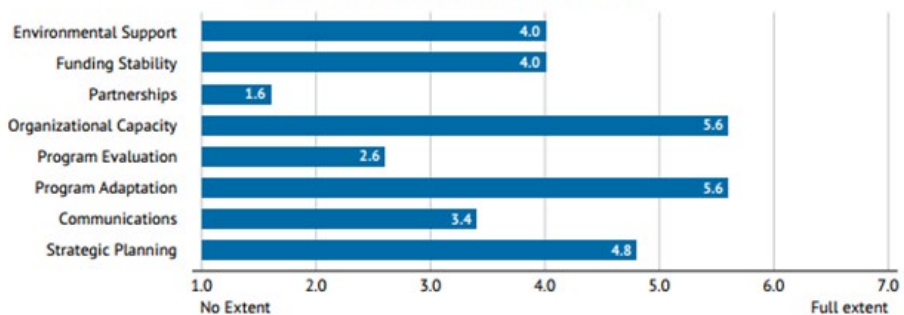
### Interpreting the Results

The table presents the average rating for each sustainability domain based on the responses that you provided. The remainder of the document presents the ratings for indicators within each domain. There is no minimum rating that guarantees the sustainability of a program. However, lower ratings do indicate opportunities for improvement that a program may want to focus on when developing a plan for sustainability.

### Next Steps

- These results can be used to guide sustainability planning for your program.
- Areas with lower ratings indicate that there is room for improvement.
- Address domains that are most modifiable, quicker to change, and have data available to support the needed changes.
- Develop strategies to tackle the domains that may be more difficult to modify.
- Make plans to assess your program's sustainability on an ongoing basis to monitor program changes as you strive for an ongoing impact.

Sustainability Capacity By Domain



For more information about the Program Sustainability Assessment Tool and sustainability planning, visit <https://sustaintool.org/>

# Sustaintool.org: Results PDF



## Your example program

Submitted by: [kprewitt@wustl.edu](mailto:kprewitt@wustl.edu)

Date: June 23, 2020

Many factors can affect sustainability, such as financial and political climates, organizational characteristics, and elements of evaluation and communication. The **Program Sustainability Assessment Tool (PSAT)** allows stakeholders to rate their programs on the extent to which they have processes and structures in place that will increase the likelihood of sustainability. Assessment results can then be used to identify next steps in building program capacity for sustainability in order to position efforts for long term success.

### Interpreting the Results

The table presents the average rating for each sustainability domain based on the responses provided by 5 participants. The remainder of the document presents the average ratings for indicators within each domain. There is no minimum rating that guarantees the sustainability of a program. However, lower ratings do indicate opportunities for improvement that a program may want to focus on when developing a plan for sustainability.

### Next Steps

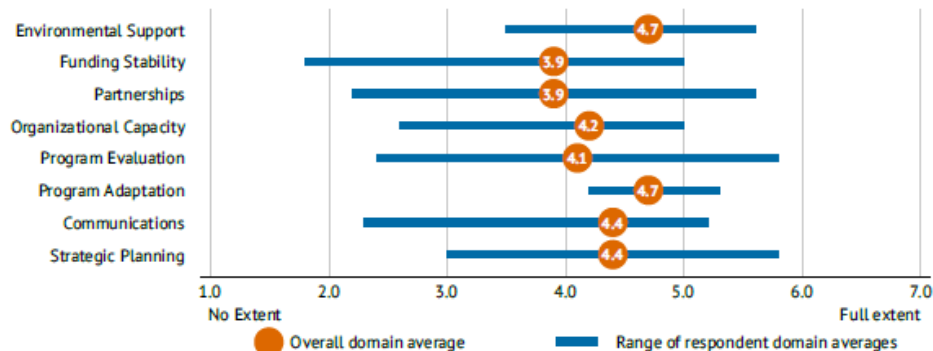
- These results can be used to guide sustainability planning for your program.
- Areas with lower ratings indicate that there is room for improvement.
- Address domains that are most modifiable, quicker to change, and have data available to support the needed changes.
- Develop strategies to tackle the domains that may be more difficult to modify.
- Make plans to assess your program's sustainability on an ongoing basis to monitor program changes as you strive for an ongoing impact.

Here is your sustainability score: **4.3**

Domain	Domain Score
Environmental Support	4.7
Funding Stability	3.9
Partnerships	3.9
Organizational Capacity	4.2
Program Evaluation	4.1
Program Adaptation	4.7
Communications	4.4
Strategic Planning	4.4

1 = program has this to no extent  
7 = program has to the full extent  
NA = not able to answer

Average Sustainability Capacity By Domain



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# Sustaintool.org: Results PDF



# Planning for Sustainability

# Key sustainability plan components

- » Sustainability domain/area of focus
- » SMART objective
- » Action steps
  - Responsible individuals
  - Resources needed (e.g., meeting space, software)
  - Outcomes (i.e., what does success for each step look like?)
  - Timeline (i.e., due dates)



**Partnerships: Cultivating connections between program partners and its stakeholders**

**Sustainability SMART Objective: By October 2023, form three new strategic partnerships with staff and/or key resources to dedicate to our intervention.**

Steps to achieve objective: [Be very specific and include important sub-steps. Anyone should be able to pick up this document and understand what needs to happen in order to reach your objective.]	Who will do the work? [Who will ultimately ensure the work gets finished?]	What does success look like? [What metrics will you use to track progress on the completion of each step? How will you know it's time to move on to the next step?]	What non-financial resources are needed for this step? Where will they come from?	Due date [In the appropriate quarter, enter a specific date by which the activity must be completed.]			
				Q1	Q2	Q3	Q4
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Questions?

# Contact Us

[www.sustaintool.org](http://www.sustaintool.org)

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