



PWI/EPOC Administrative Coaching Call

Presented by: PWI/EPOC AE Team

Behavioral Health Workforce Development

Thursday, March 23, 2023



Housekeeping



Join by Phone: Click Join Audio, Phone Call tab, dial the desired phone number, and enter Meeting ID and Participant ID.

01



Camera: Please keep your camera on unless you have low bandwidth.

02



Name: Please change your name to your actual name.

03



Live Captioning: Click CC Live Transcript to show or hide captions.

04



Chat: Click the Chat icon to open the Chat panel.

05



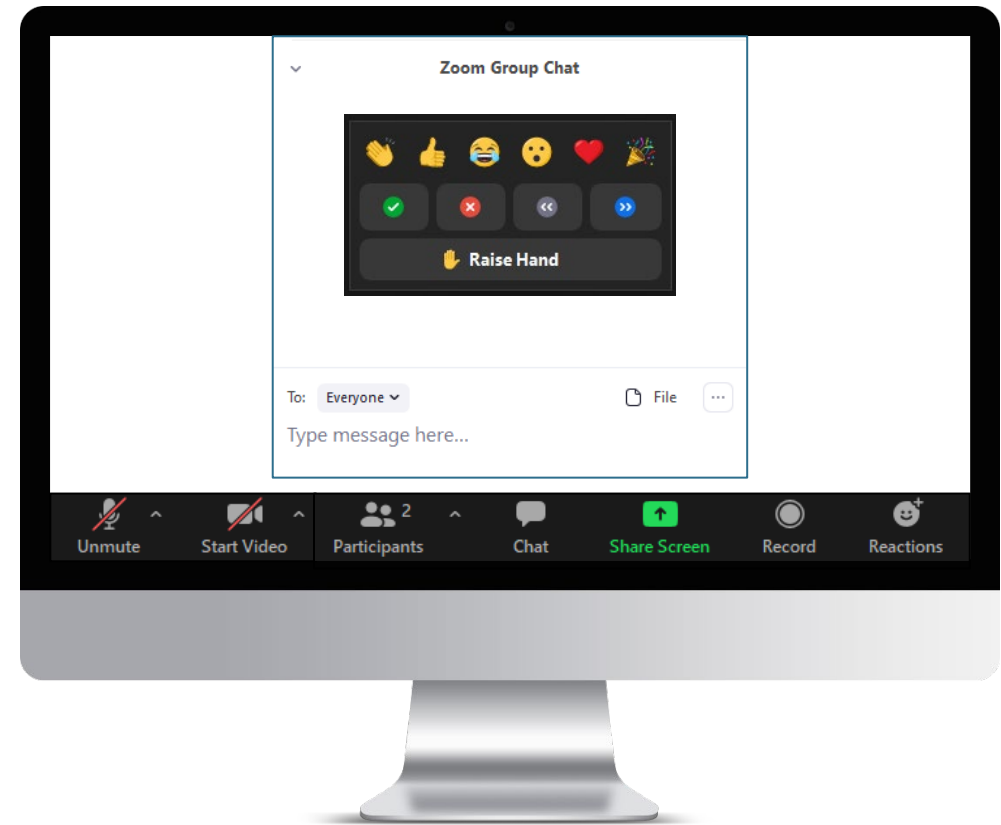
Reactions: Find them on the bottom toolbar.
Full-screen: Double-click to toggle.

06



Need help? Type in the Chat box!

07





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Agenda

1. Welcome and Introduction
2. PWI/EPOC Round 2 – Updates & New Requirements
3. Reminders and Upcoming Events
4. PWI/EPOC Grantee Newsletter
5. CaIMHSA Update on CA Peer Certification – Lucero Robles
6. Q&A with Lucero Robles
7. Attendance Form & Feedback Survey

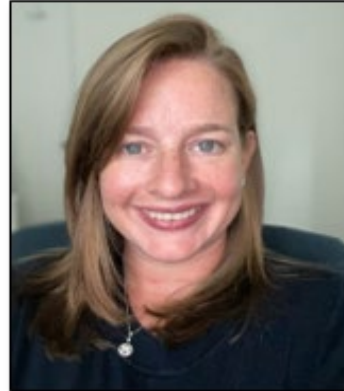
PWI/EPOC Team at Advocates for Human Potential (AHP)



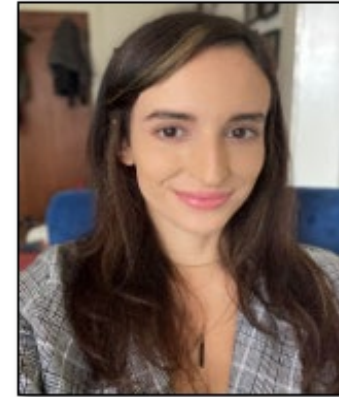
Kathleen West
Project Director



Tammy Bernstein
Deputy Project Director



Kate Cox
Operations Manager



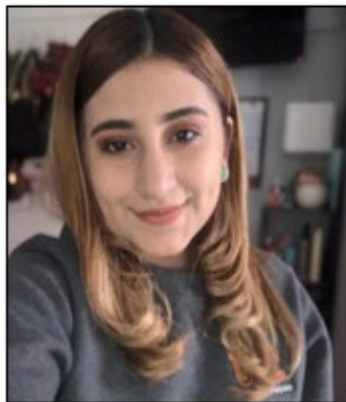
Kayla Halsey
BHWD Data Manager
PWI/EPOC Projects Coordinator



Brett Hall
Grantee Liaison Lead



Marques Davis
Grantee Liaison



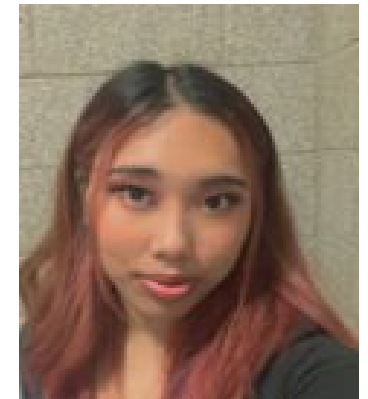
Rosy Larios
Grantee Liaison



Neyat Tefery
Grantee Liaison
& Ops Specialist



Caitlin Storm
Quality Assurance



Vic Walker
Operations Specialist



PWI/EPOC Round 2 – Update & New Requirements



Reminders

Upcoming Submissions	Due Date	
Quarter 7 Report & Invoice	4/15/23	
Upcoming Events	Date & Time (PDT)	Required?
Webinar: HIPAA Compliance/Clinical Notetaking	Monday, 4/10/23 12 p.m. – 1 p.m. PT	Yes
Learning Collaborative: Peer Support Core Competencies	Wednesday, 4/19/23 1 p.m. – 4 p.m. PT	Yes
AHP Grantee Liaison Administrative Coaching Call	Thursday, 4/27/23 12 p.m. – 1 p.m. PT	Yes
Optional Events	Date & Time	Required?
Workforce Development & Psychological Safety among BIPOC Women in Leadership	Wednesday, 3/29/23 10 a.m. – 11 a.m. PT	No



**Our first monthly PWI/EPOC
Grantee Newsletter has been
sent! Check your inbox
from ca_bhwd@ahpnet.com.**



CaIMHSA

A yellow outline of the state of California is positioned behind the text "CaIMHSA". The text is in a bold, white, sans-serif font and is centered within a dark blue rectangular box.

**Lucero Robles
MSW, LCSW
Director,
Quality Assurance and
Compliance
California Mental Health
Services Authority**

Medi-Cal Peer Support Specialist Certification

Peer Workforce Investment (PWI) and
Expanding Peer Organization Capacity (EPOC)

March 23, 2023



Background



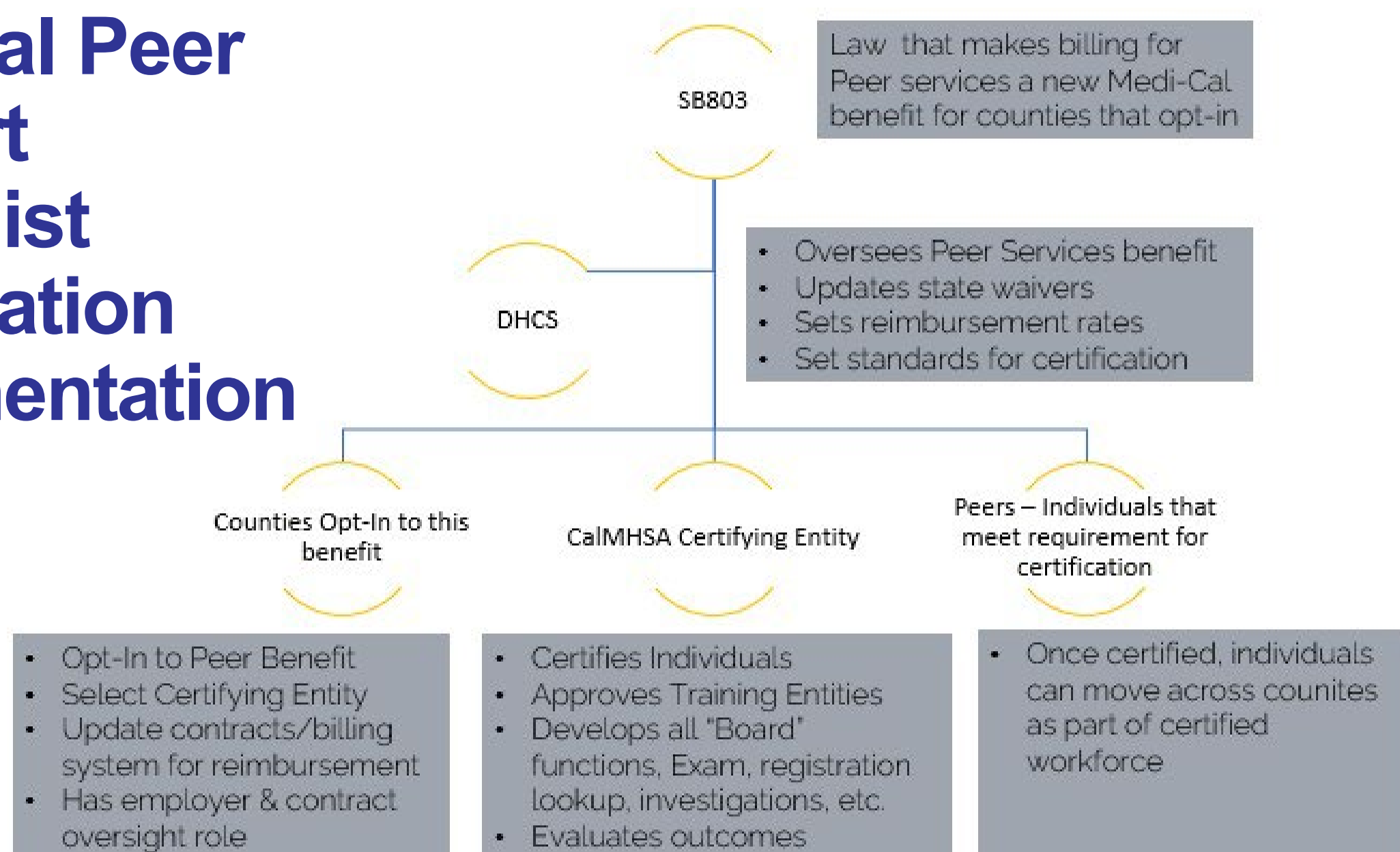
California Mental Health Services Authority

CaMHSA - Certifying Entity

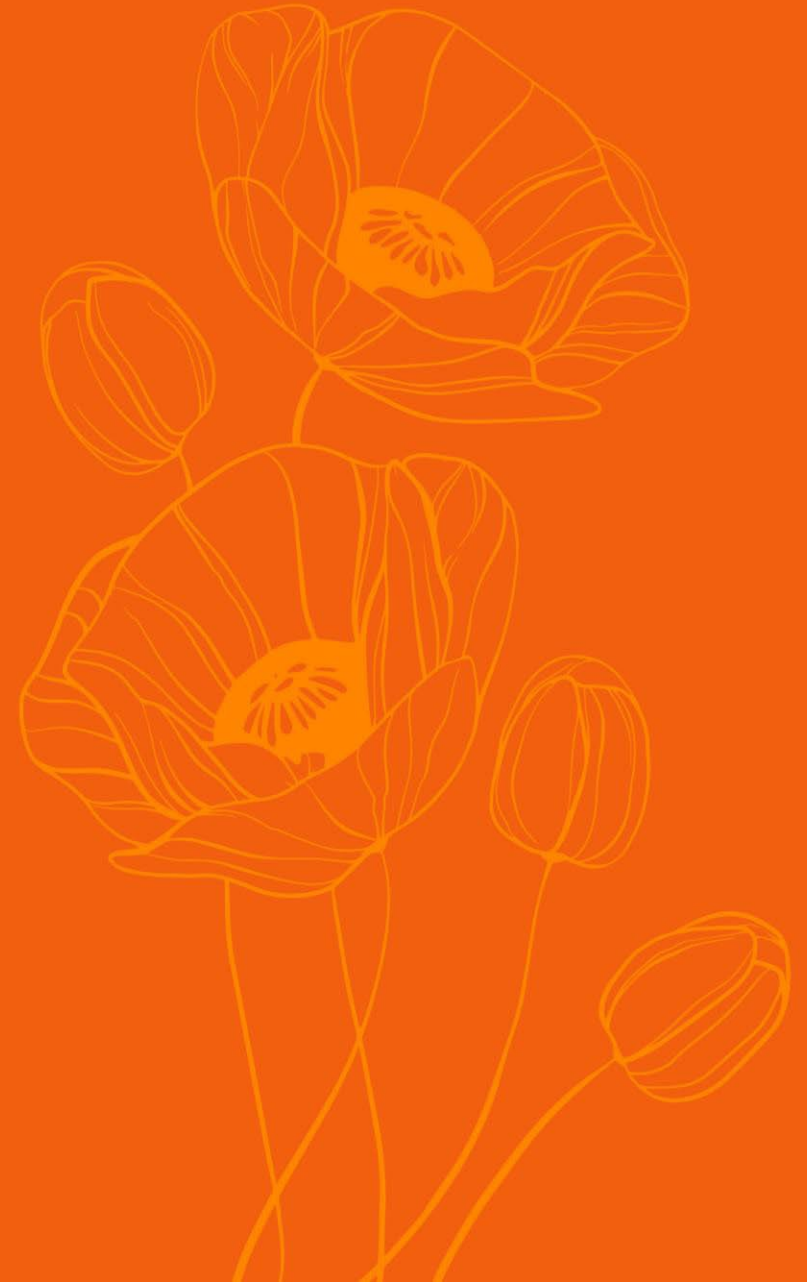
The California Mental Health Services Authority (CaMHSA) is the certifying entity, responsible for certification, examination, and enforcement of professional standards for Medi-Cal Peer Support Specialists in California. All applicants seeking certification are required to successfully pass an exam, ensuring any individual holding a certification has met the minimum educational requirements. CaMHSA investigates consumer complaints and imposes disciplinary actions against a professional in violation of the Code of Ethics.

CaMHSA was elected by county behavioral health plans as the certifying body for the certification of Medi-Cal Peer Support Specialist.

Medi-Cal Peer Support Specialist Certification Implementation



Role of the Certifying Entity



CaIMHSA - Certifying Entity

APPLICANTS

- Dedicated Website
- On-line application
- Dedicated email and telephone
- Ensures applicants meet standards for certification

CERTIFICATION

- Administration of Certification Exam
- Issuance of certifications
- Investigates complaints made on certified professional & takes action

PROFESSIONAL REGISTRY

- Real-Time Accuracy
- Searchable
- Public-Facing

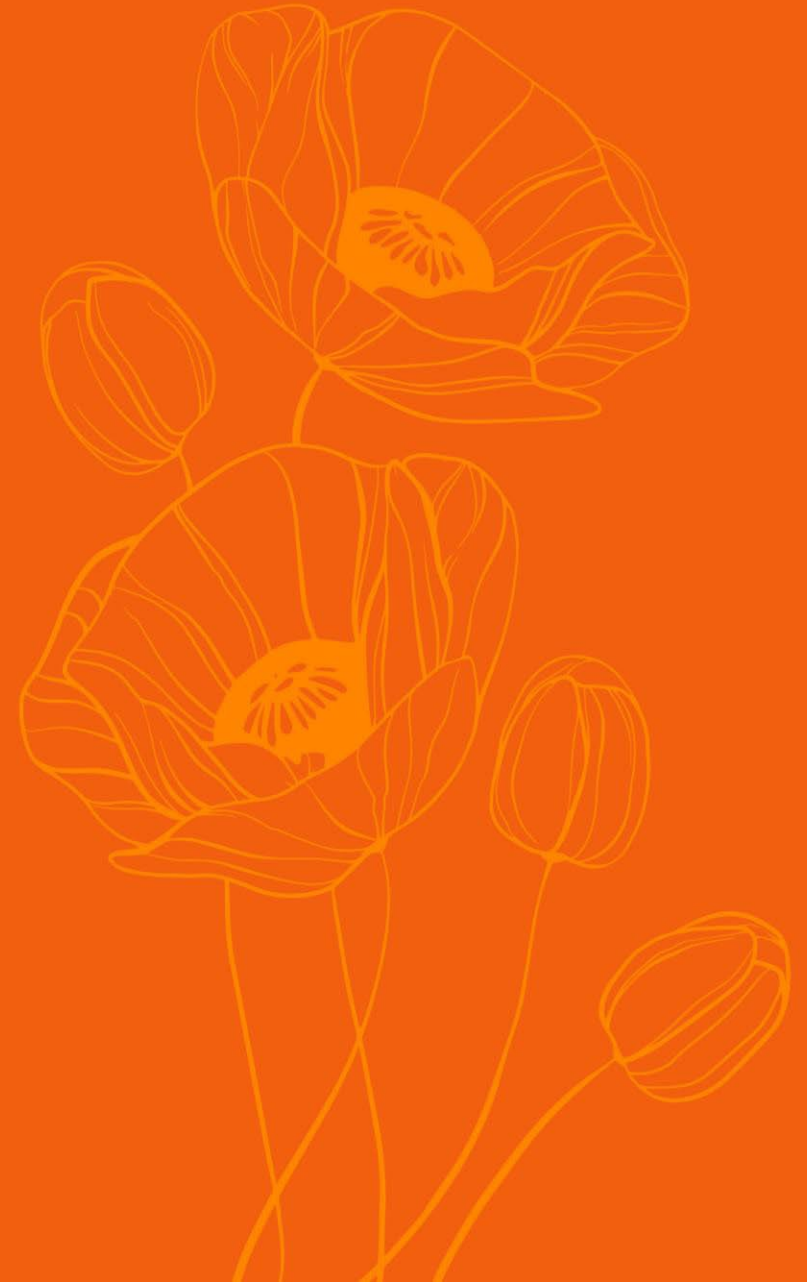
TRAINING

- Approves Training Providers

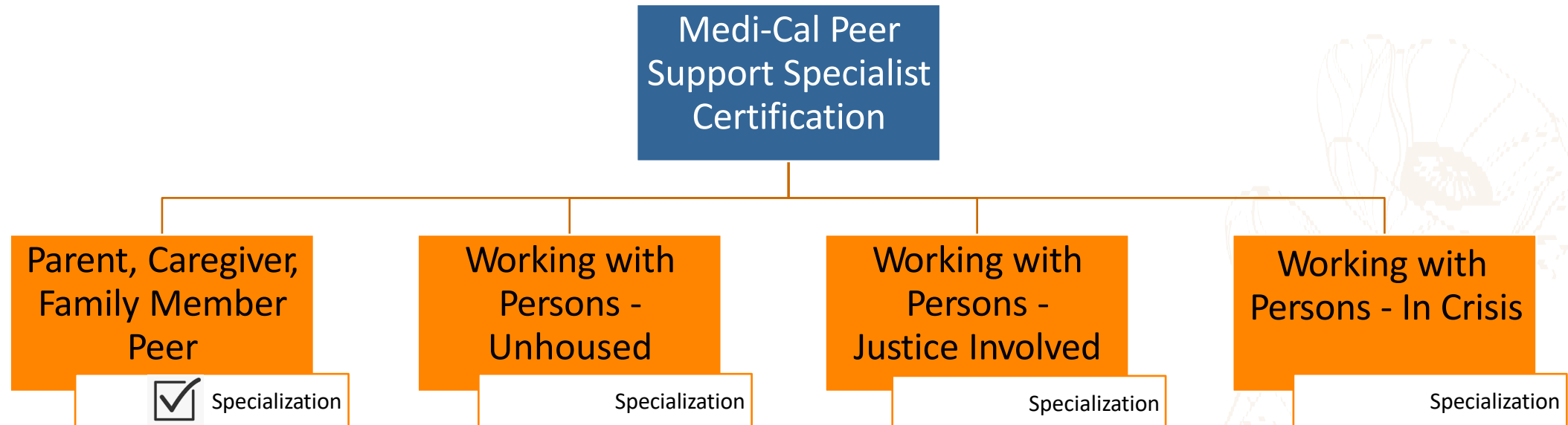
DATA

- Continuous quality improvement
- State reporting
- Outcomes and Evaluation

Certification Requirements



Certification



Certification Requirements

Certification Requirements

1. Submit application on the CalMHSA certification website
2. Must be at least 18 years of age or older
3. Possess a high school diploma or equivalency degree
4. Self-identify as an individual with lived experience
5. Be willing to share own experience as a person with lived experience to help others in their recovery
6. Have a strong dedication to recovery
7. Agree, in writing, to adhere to the California Department of Health Care Services Medi-Cal Code of Ethics for Peer Support Specialists in California
8. Meet training requirement
9. Successfully pass the certification exam

Requirements

Grandparenting Certification

Meet previously stated requirements

AND must meet at least ONE of the following:

Option 1: One (1) year paid or unpaid work experience with a minimum accumulation of 1550 hours of experience in a peer role

Option 2: Minimum of 1550 hours in 3-years with 500 hours completed within the last 12-months, working as a peer (paid or unpaid)

AND must also meet ALL the following:

1. **Submit application by June 30, 2023 (extended deadline)**
2. Employed in a Peer role on 1/1/22
3. Complete 20 hours of continuing education (CEs), including 6 hours of law and ethics. CE course training shall have been taken in the last 2 years.
4. Completion of a Peer training. Peer training is defined as training focused on concepts of peer recovery and resiliency. Proof of completion is required.
5. Three (3) letters of recommendation (supervisor, colleague/professional, & self).

Initial Certification

Meet previously stated requirements

AND complete an 80-hour Medi-Cal Peer Support Specialist training from a CaIMHSA-approved training provider.

- 21 approved training providers available on the certification website

How to Apply

Application

1. Register on the CaIMHSA certification website (www.CAPeerCertification.org)
2. Complete application for certification
3. Must have met the requirements at the time of application in order to apply
4. Pay fee or scholarship application (based on availability)
5. Only complete applications will be processed

Certification Process

1. Reviews applications (30-day processing)
 1. Approves
 2. Asks for revision
 3. Denies
2. Notification: status of application
3. Notification: receive unique code to register for the certification exam (approved status)
4. Notification: certification document for those with passing scores

Scholarships Available, until supply ends.
Apply at www.CAPeerCertification.org

Updates



Updates

Grandparenting Application

- DHCS extended deadline through June 30, 2023

Exam

- In-person test centers and on-line testing (Pearson VUE is exam proctor)
- Reasonable accommodations may be requested in advance of exam
- Additional languages to be added May/June 2023 (subject to change)

Fee Schedule

- Approved by DHCS
 - Application for certification \$100
 - Certification exam \$150
 - Exam retake \$150
 - Certification renewal (2-years) \$ 80

Updates

Supervision of Peer Workers Available

- No cost
- Registration on certification website required
- Based on SAMHSA's best practice guidelines
- 1-hour self-paced training

Accepting Application for New Training Providers (Core Competency)

- Opened March 1, 2023
- No closing/sunset date
- \$300 non-refundable fee
- Must meet all requirements

Updates

Certification Registry Open

- Public-facing
- Searchable



Certified Professional Workforce

- Currently 622 individuals received Medi-Cal Peer Support Specialist certification!*

**As of 3/22/2023. Please note data snapshot shown later in the presentation does not reflect this count as data was pulled earlier than 3/22/23.*

Updates

Areas of Specialization (Crisis Care, Unhoused, Justice Involved)

- Curriculum development extended by DHCS through July 1, 2023

CaMHSA has:

- CaMHSA conducted landscape analysis
- Held focus groups with subject matter experts for input/feedback
- Input/feedback accepted through 3/24/23

Next steps:

- Finalize core competencies
- Release request for proposal for training providers

Data Snapshot

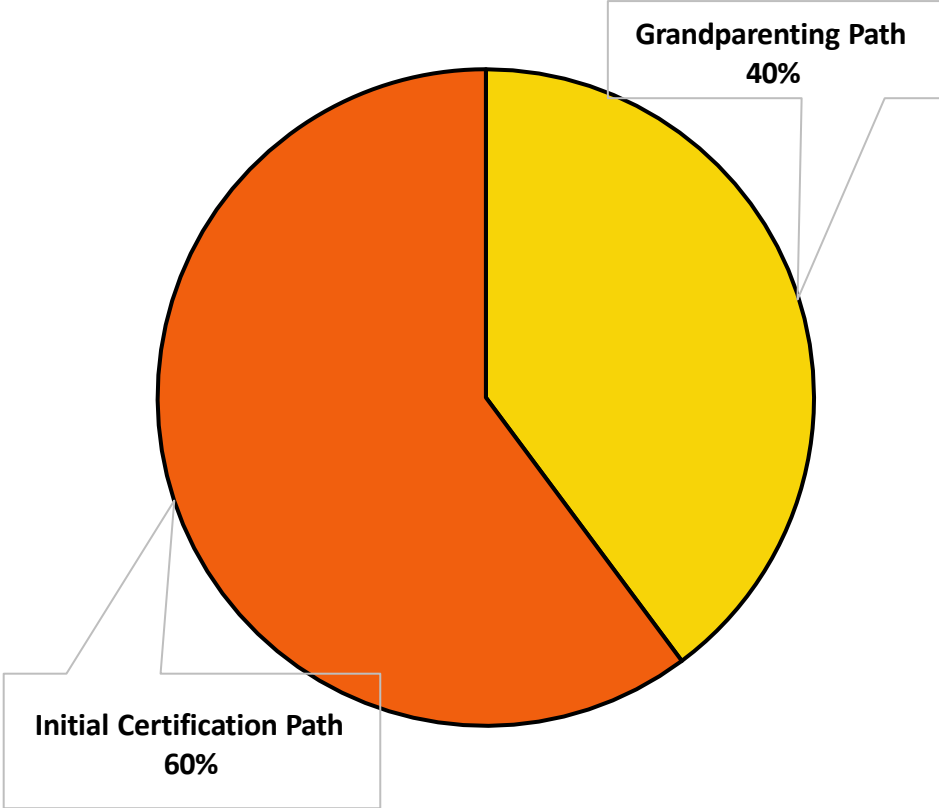


Data Snapshot

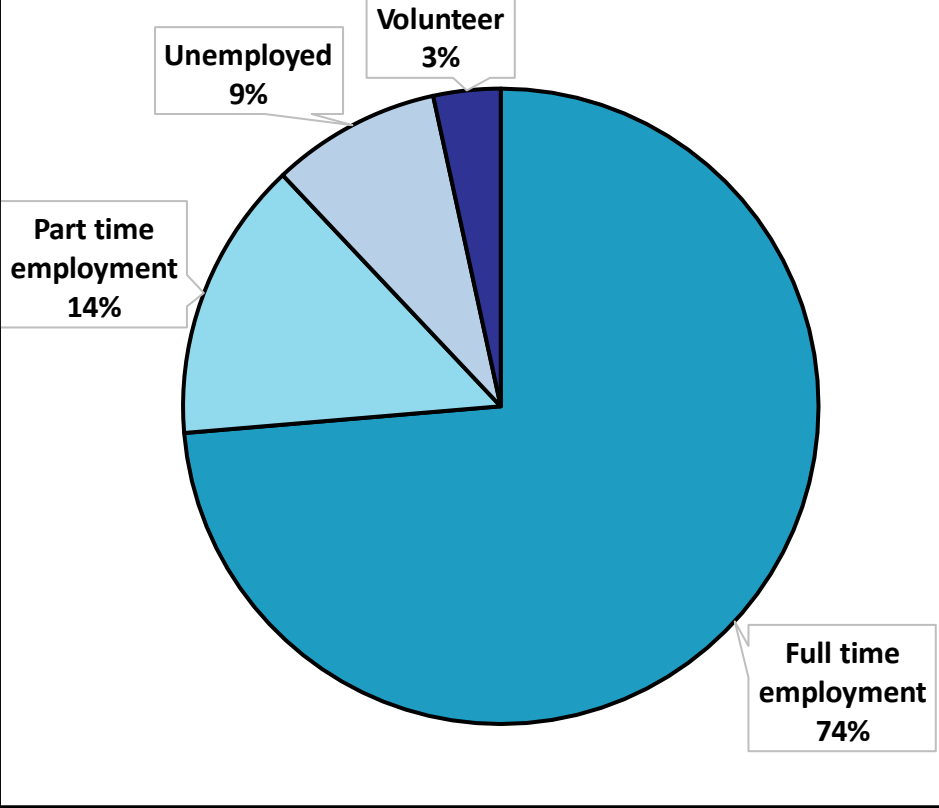
- As of March 15th, 2023, the Peer Certification Program has garnered 3,222 applications.
- The majority (60%) of these applicants have taken the Initial Certification Path, while the remaining 40% have opted for the Grandparenting Path.
- Currently, **534 applicants** have received certification for Medi-Cal Peer Support Specialists.

Demographic Data of Applicants

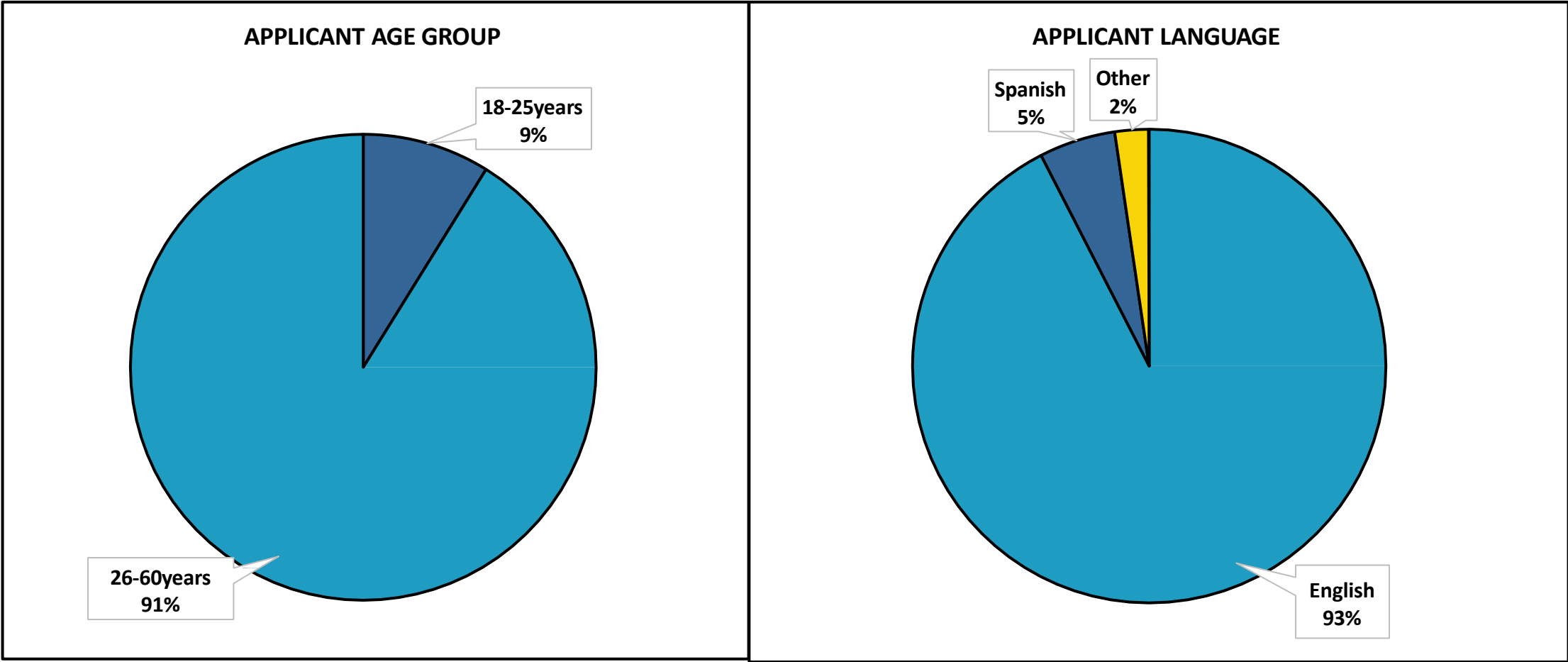
APPLICATIONS BY CERTIFICATION PATHWAY



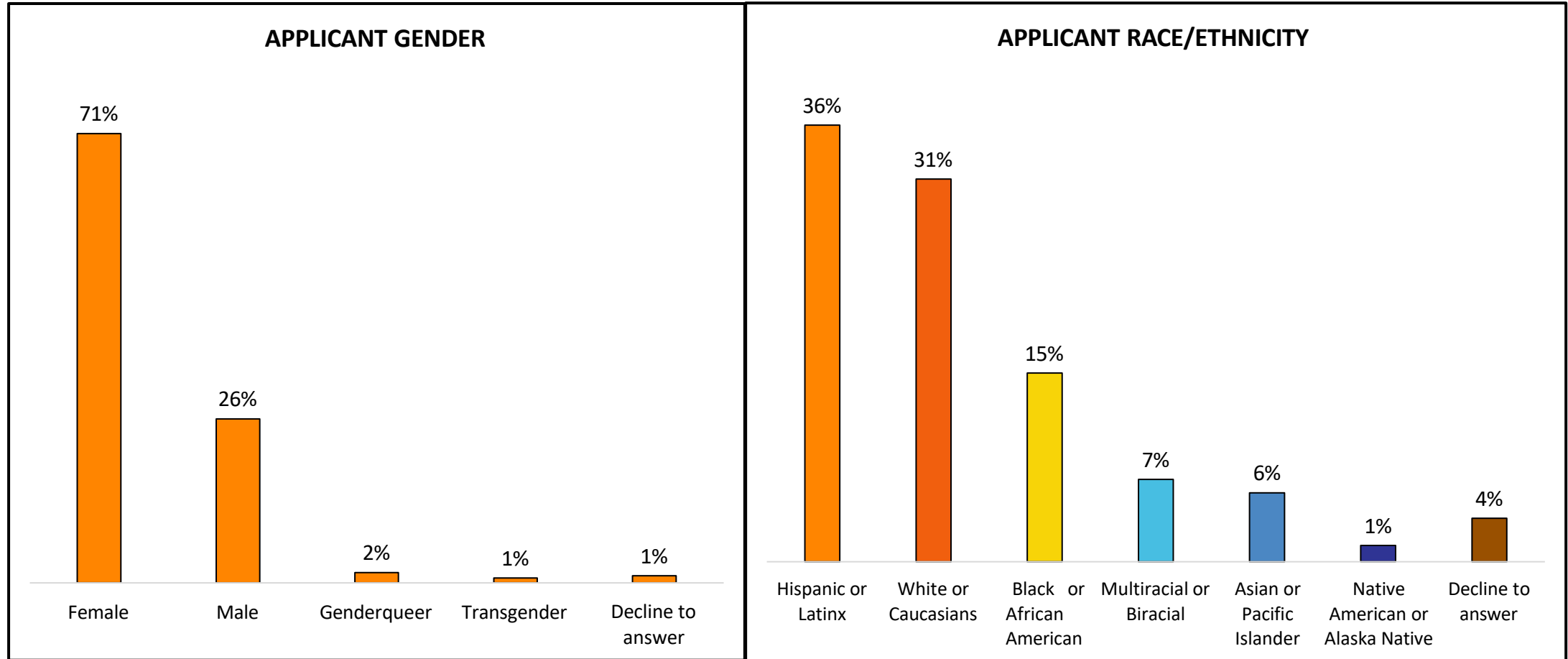
APPLICANT'S EMPLOYMENT STATUS



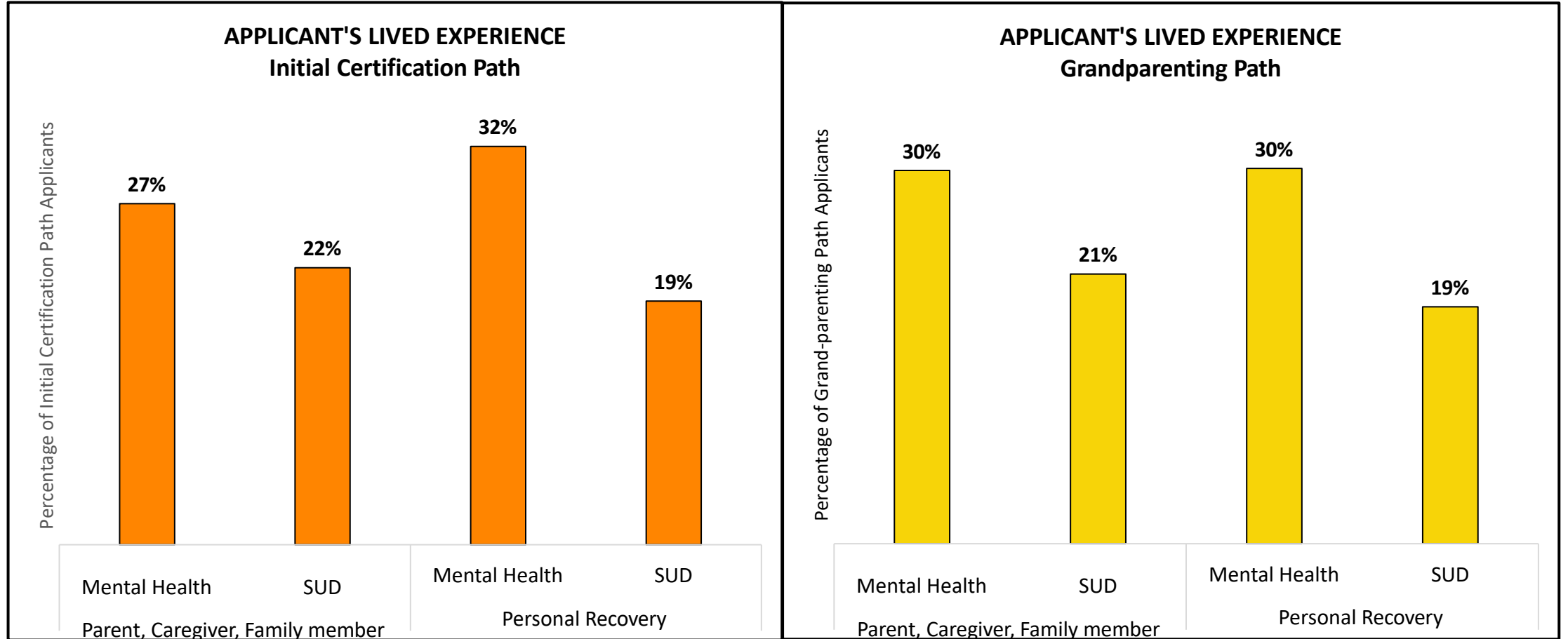
Demographic Data of Applicants



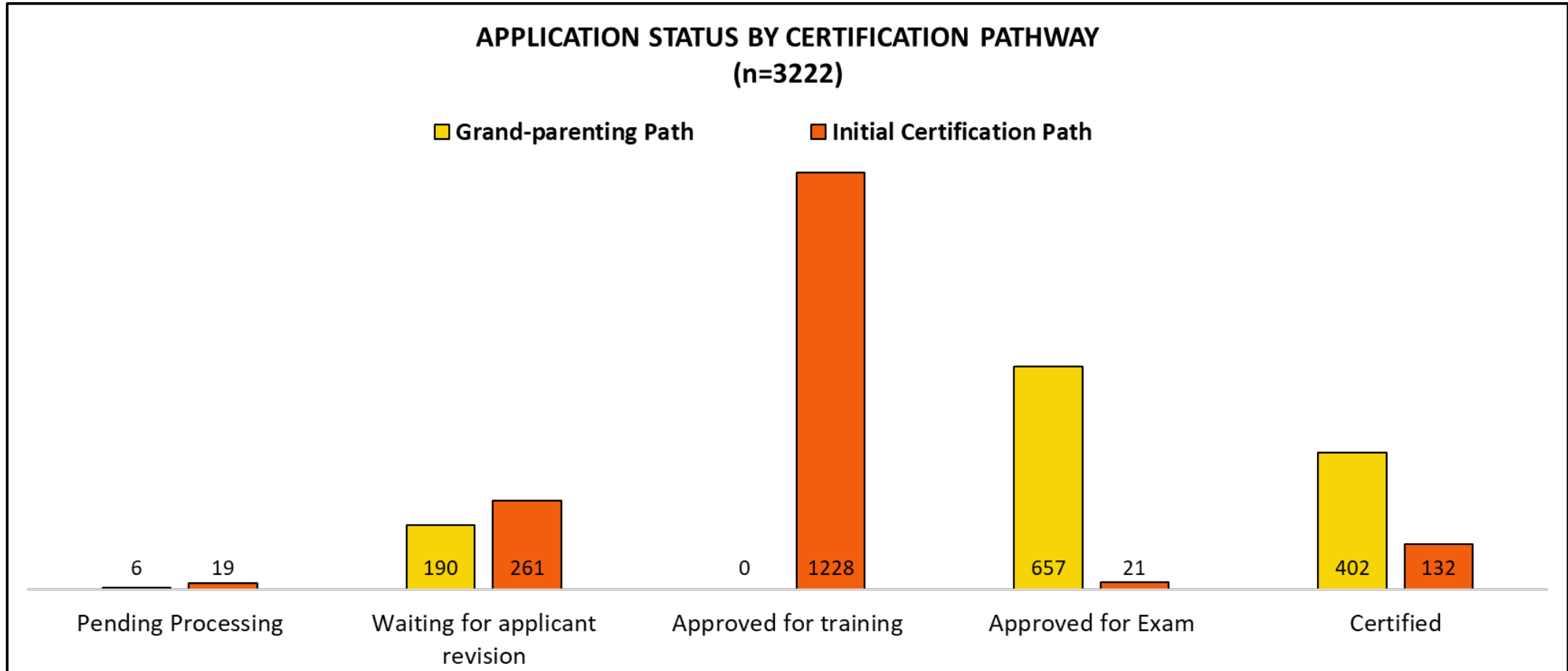
Demographic Data of Applicants



Applicant Data



Applications Data



Resources

- [Areas of Specialization Feedback Opportunity](#) (closes 3/24/23)
- [Resource Library - CA Peer Certification](#)
- Code of Ethics <https://www.capeercertification.org/code-of-ethics/>
- Scope of Practice <https://www.capeercertification.org/scope-of-practice/>
- Grandparenting certification guidelines & accepted documents <https://www.capeercertification.org/grandparenting-guidelines/>
- Medi-Cal Peer Support Specialist Certification Registry [CaMHSA Certification Registry](#)

Contact Us

Certification Website

www.CAPeerCertification.org

Email

PeerCertification@calmhsa.org

Phone

(279) 234-0699

Mon-Fri 8 a.m. – 5 p.m.,
excluding holidays.

Medi-Ca Peer Support Specialist Certification Registry

[CaMHSA Certification Registry](#)

Questions?





Please fill out the attendance form and feedback survey in the chat to meet your requirements for today's event!



Thank You