

# Don't Leave Your Change to Chance: Sustaining Your Gains

UCLA Mentored Internship Program (MIP)

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# Indigenous Land Acknowledgement

- We respectfully acknowledge that we live and work in territories where indigenous nations and tribal groups are traditional stewards of the land. Our California office resides in Tongva territory.
- Please join us in supporting efforts to affirm tribal sovereignty across what is now known as California and in displaying respect, honor, and gratitude for all indigenous people.

#### Whose land are you on?

Option 1: Text your ZIP code to 1-907-312-5085

Option 2: Enter your location at <a href="https://native-land.ca">https://native-land.ca</a>

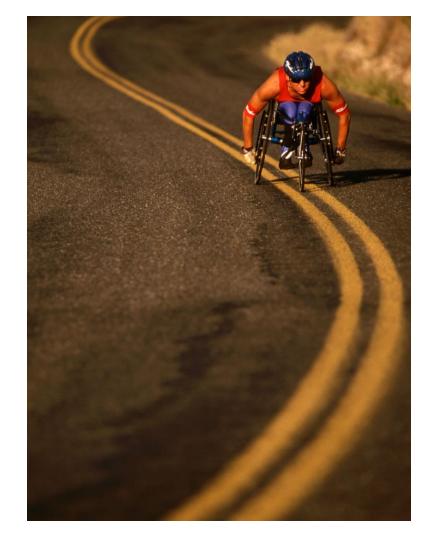
Option 3: Access Native Land website via QR Code



# Definitions: Sustainability

Sustainability is the continuation of a program and the delivery of the intended benefits over an extended period of time.

(Shediac-Rizkallah & Bone, 1998)



#### Definitions: Sustainability

The indicators that something is sustained include

- *Maintenance*, or the ability to continuously deliver the benefits achieved when the intervention was first implemented;
- *Institutionalization*, or the integration of the innovation within the organizational culture through policy and practice; and
- Capacity-building activities that build the infrastructure and long-term resources that will support the continued delivery of the program.

(Rabin et al., 2008)

#### Values and Beliefs



"Activities become routine when they reflect the collective values and beliefs of members."

(Capoccia, et al., 2007; Pluye, et al., 2004)

#### Values and Beliefs

"We have a responsibility to our program recipients; they've had so many losses in their lives and for us to come in for a year or two or three and give them hope, only to have the program go away, we've just caused another loss and a further loss of hope in their lives."



(Akerlund, 2000)

# The Evidence: Prevention Sustainment Measurement System Scale: 35 Items

#### Palinkas et al., 2020

- Sustainment Indicators
- Funding and Financial Support
- Responsiveness to Community Needs
- Responsiveness to Community Values
- Coalitions Partnerships, and Networks
- Infrastructure and Capacity to Support Sustainment
- Implementation Leadership
- Evaluation, Feedback and Evidence of Positive Outcomes

#### The Program Sustainability Assessment Tool

Eight categories, five questions each:

- 1. Environmental Support: champions, leadership
- 2. Funding Stability: stability and flexibility
- 3. Partnerships: community collaboration and engagement
- Organizational Capacity: integrated in operations, systems, resources, staffing

#### The Program Sustainability Assessment Tool

- 5. Program Evaluation: evaluating and disseminating results
- 6. Program Adaptation: adapting to evidence base, changes in environment
- 7. Communications: marketing, community awareness
- 8. Strategic Planning: plans, clear roles and responsibilities

## **Environmental Support and Funding Stability**

#### On a scale of 1 (to little or no extent) to 7 (to a very great extent), or NA

- 1. Champions exist who strongly support the program.
- 2. The program has strong champions with the ability to garner resources.
- 3. The program has leadership support from within the larger organization.
- 4. The program has leadership support from outside of the organization.
- 5. The program has strong public support.
- 1. The program exists in a supportive state economic climate.
- 2. The program implements policies to help ensure sustained funding.
- 3. The program is funded through a variety of sources.
- 4. The program has a combination of stable and flexible funding.
- The program has sustained funding.

# Partnerships and Organizational Capacity

- 1. Diverse community organizations are invested in the success of the program.
- 2. The program communicates with community leaders.
- 3. Community leaders are involved with the program.
- 4. Community members are passionately committed to the program.
- 5. The community is engaged in the development of program goals.
- 1. The program is well integrated into the operations of the organization.
- 2. Organizational systems are in place to support the various program needs.
- 3. Leadership effectively articulates the vision of the program to external partners.
- 4. Leadership efficiently manages staff and other resources.
- 5. The program has adequate staff to complete the program's goals.

## Program Evaluation and Program Adaptation

- 1. The program has the capacity for quality program evaluation.
- 2. The program reports short term and intermediate outcomes.
- 3. Evaluation results inform program planning and implementation.
- Program evaluation results are used to demonstrate successes to funders and other key stakeholders.
- 5. The program provides strong evidence to the public that the program works.
- 1. The program periodically reviews the evidence base.
- 2. The program adapts strategies as needed.
- 3. The program adapts to new science.
- 4. The program proactively adapts to changes in the environment.
- 5. The program makes decisions about which components are ineffective and should not continue.

## Communications and Strategic Planning

- 1. The program has communication strategies to secure and maintain public support.
- 2. Program staff communicate the need for the program to the public.
- 3. The program is marketed in a way that generates interest.
- 4. The program increases community awareness of the issue.
- 5. The program demonstrates its value to the public.
- 1. The program plans for future resource needs.
- The program has a long-term financial plan.
- 3. The program has a sustainability plan.
- 4. The program's goals are understood by all stakeholders.
- 5. The program clearly outlines roles and responsibilities for all stakeholders.

# Case Example: Vermont Hub and Spoke Barriers and Facilitators

#### Brooklyn & Sigmon, 2017

- 1. Staff shortages, particularly among nurses and clinicians (Organizational Capacity)
- 2. Difficulty ensuring accurate data collection across a network of treatment sites (Program Evaluation)
- Few buprenorphine prescribers and low prescribing by buprenorphine prescribers (Organizational Capacity)
- Assessment of patients' treatment needs created for determining level of care (Partnerships, Communications)
- Hub medical directors took on role of mentors and went into the communities (Environmental Support, Partnerships, Communications)
- Relationships, relationships, relationships (Environmental Support, Partnerships, Communications)
- 7. Bundled payments (Funding Stability)

## Develop a Sustainability Action Plan

- 1. Assemble the planning team.
- 2. Review your program's mission and purpose.
- 3. Review your Program
  Sustainability Assessment Tool results.
- Determine which program elements need to be maintained, eliminated, or adapted.
- 5. Prioritize the areas of sustainability capacity.
- 6. Write a Sustainability Action Plan with action steps.



#### Sustainability Action Plan

Goal	Person Responsible	Time- frame	Strategy	Measure	Action	Relevant Resources\ Notes

## Sustainability Action Plan

- 1. How will you assess if the innovation is reaching the intended patient population?
  - 2. How will you assess whether the innovation is continuing to deliver benefits to patients?
  - 3. How will you assess whether the components of the original innovation continue?

(Ritchie et al., 2017)

#### Sustainability Action Plan

- 4. What is your plan to ensure that partnerships among stakeholders are maintained to continue to deliver the innovation?
  - 5. How will you ensure that new practices, procedures, and policies (infrastructure) established during the implementation are maintained?
  - 6. How will you ensure that the innovation continues to be the "way we do things" here?

(Ritchie et al., 2017)

#### Summary

- Use tested tools to assess the sustainability of your program/organization.
- Identify barriers and facilitators.
- Develop a Sustainability Action Plan that will outline action items.
- Identify and use techniques to get back on track.
- Revisit your Sustainability Action Plan periodically and routinely.

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# Upcoming Events and Important Reminders

April MIP Events:		
Mentor Open Office Hours	4/13/23	12–1 p.m.
Intern Open Office Hours	4/13/23	2–3 p.m.
Lunch & Learn—Grant Writing	4/18/23	12–1 p.m.
Continuing the Conversation—Grant Writing	4/19/23	1–2 p.m.