

Behavioral  
Health  
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Development



# Peer Values, Ethics, and Data Collection, & RDP

**Presented by Jonathan Picard &  
Nicholas DeMott**

# Housekeeping



**Join by Phone:** Click Join Audio, Phone Call tab, dial the desired phone number, and enter Meeting ID and Participant ID.

01



**Camera:** Please keep your camera on unless you have low bandwidth.

02



**Name:** Please change your name to your actual name.

03



**Live Captioning:** Click CC Live Transcript to show or hide captions.

04



**Chat:** Click the Chat icon to open the Chat panel.

05



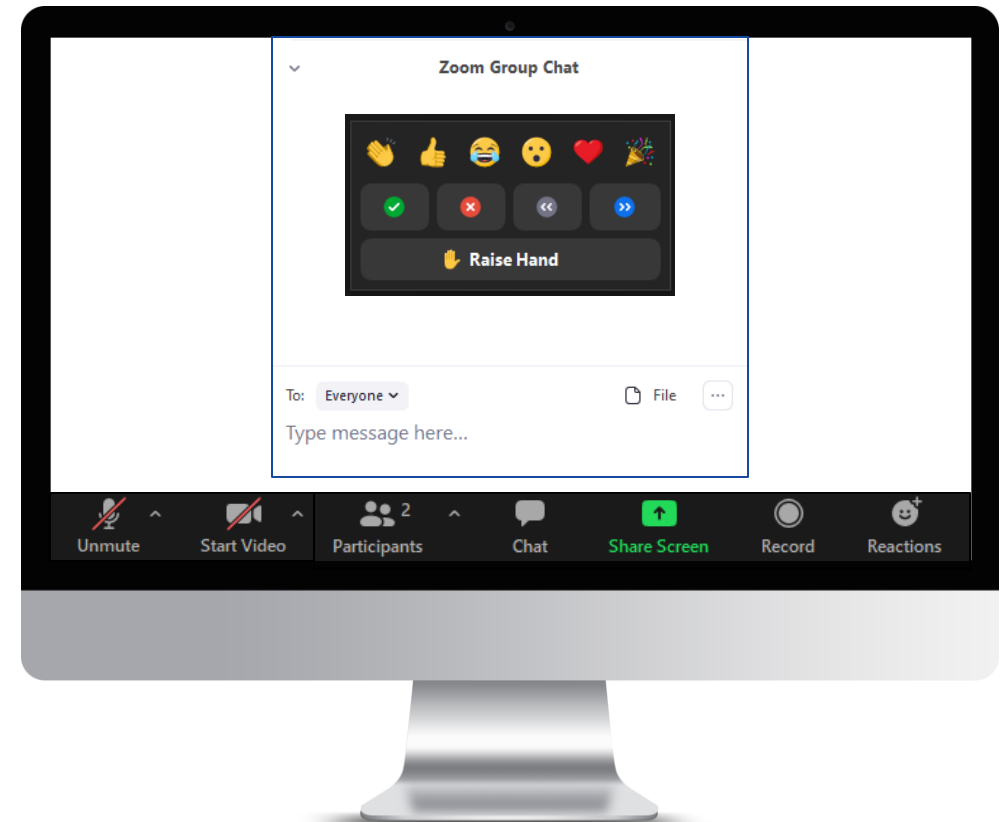
**Reactions:** Find them on the bottom toolbar.  
**Full-screen:** Double-click to toggle.

06



**Need help?** Type in the Chat box!

07



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# Indigenous Land Acknowledgement

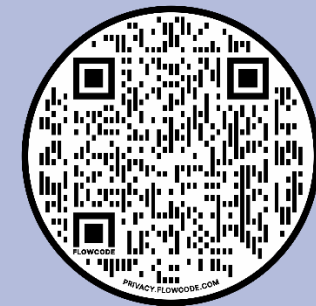
- We respectfully acknowledge that we live and work in territories where indigenous nations and tribal groups are traditional stewards of the land. Our California office resides in Tongva territory.
- Please join us in supporting efforts to affirm tribal sovereignty across what is now known as California and in displaying respect, honor, and gratitude for all indigenous people.

## Whose land are you on?

Option 1: Text your ZIP code to 1-907-312-5085

Option 2: Enter your location at <https://native-land.ca>

Option 3: Access Native Land website via QR Code



# PWI/EPOC Team at Advocates for Human Potential (AHP)



Kathleen West  
Project Director



Tammy Bernstein  
Project Manager



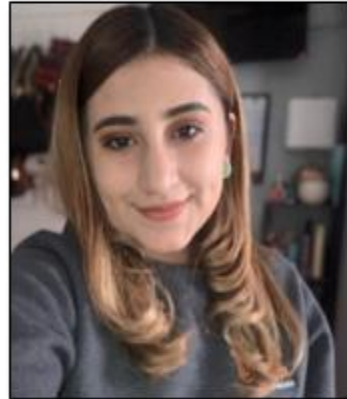
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Rosy Larios  
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Ops Specialist



Caitlin Storm  
Quality Assurance



Vic Walker  
Operations  
Specialist



Krislyn LaCroix  
Operations  
Specialist

# Introductions – Faces & Voices of Recovery



- Jon Picard
  - IT Manager
  - Person in Recovery
  - Trained PRSS Coach



- Nick DeMott
  - IT Specialist
  - Person in Recovery
  - Trained PRSS Coach

# Why is Data Important?

“ You can have data without information, but you cannot have information without data ”

-Daniel Keys Moran

# Background

- Key Principles:
  - Recovery changes lives
  - Data tells a story of recovery in people, communities, and nationally
  - Many of us have seen powerful personal recovery stories
  - Funding is an integral part of RCOs, and data provides the analysis and metrics.

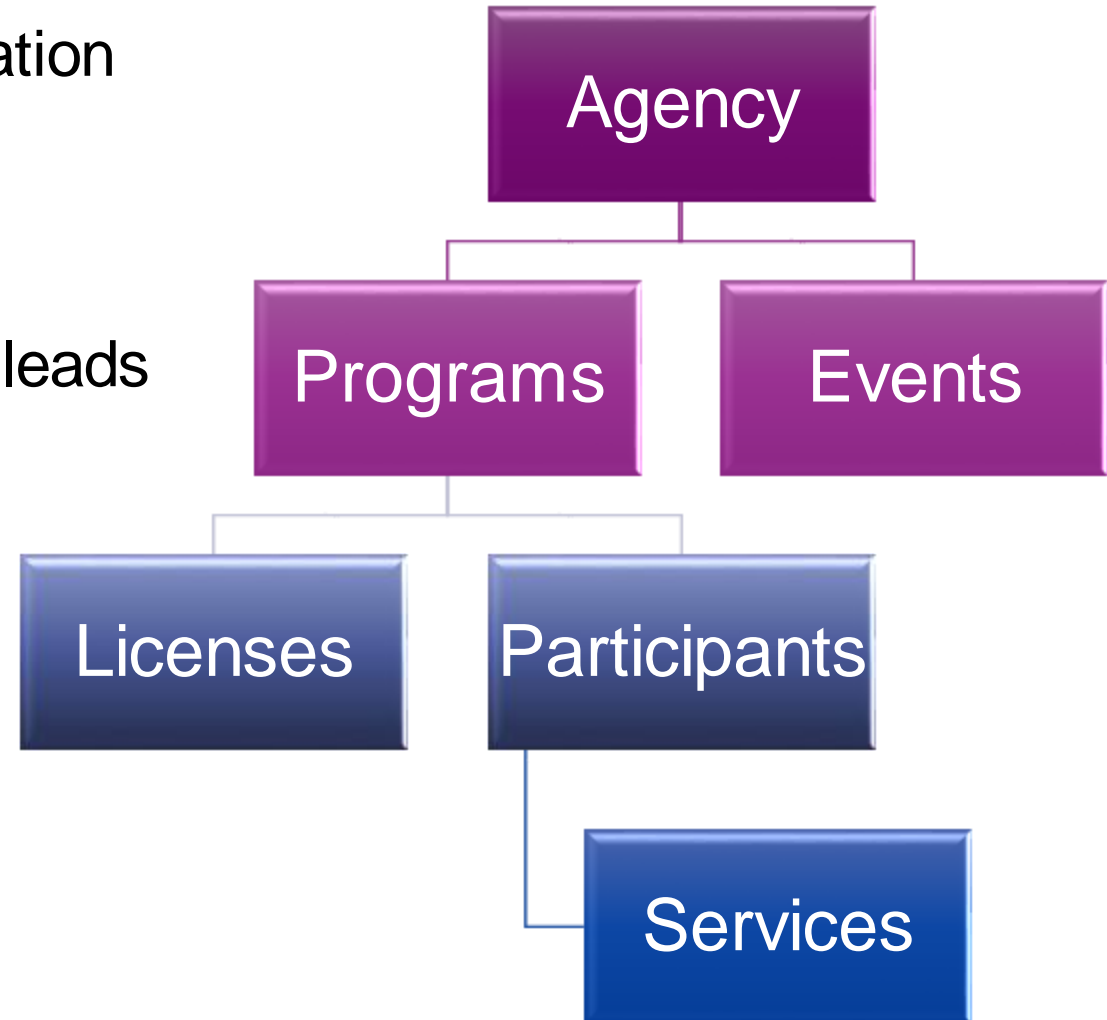


# Necessity of Data Collection

- Data allows organizations to tell their stories
- The peer recovery field is relatively new
- Data helps “prove” that what we do works
- Organizations often have obligations to funders, accrediting agencies, etc. to document their work
- Ethical obligation to the people we serve and communities we work in

# Your Story and Data

- What are the key data points your organization needs?
- Your structure and what you do creates “Relationships” to data
- Tracking data about these “Relationships” leads to:
  - Transparency
  - Informed Services
  - Identified Trends
  - Improved Outcomes



# Trust & Confidentiality

- Trust is essential in peer coach/peer relationships
- Many individuals with SUD have experienced both trauma and stigmatization
- Particularly with data collection, it is essential to be aware of this context and that information we are gathering may be emotionally upsetting
- Always strive to place the person first!

# Tools for protecting confidentiality for individuals with SUD

- Character and integrity of peer providers supported by code of ethics of certifying body
- Policies and procedures of recovery support organizations and treatment providers
- HIPAA – Health Insurance Portability and Accountability Act of 1996
- 42 CFR Part 2 – Code of Federal Regulations, Title 42 Part 2

# Peer Values and Peer Recovery Ethics

The following core values have been ratified by peer supporters across the country as the core ethical guidelines for peer support practice:

- Peer support is voluntary
- Peer supporters are hopeful
- Peer supports are open minded
- Peer supporters are empathetic
- Peer supports are respectful
- Peer supporters facilitate change
- Peer supporters are honest and direct
- Peer support is mutual and reciprocal
- Peer support is equally shared power
- Peer support is strengths-focused
- Peer support is transparent
- Peer support is person-driven

# Data in Peer Recovery Spaces

- Peer services are non-clinical
- Data collection processes should be person-centered
- Balancing the need for data collection with the setting
- Data collection can be intrusive
- Responsibility of the organization to develop and manage data protocol, and provide the framework for ethical data collection

# Personal Experiences

- Intakes
- Documenting group attendance
- Paper notes vs. entering on a computer during engagement
- Ethics and Data Entry
- Administrative data validation

# Recovery Data Platform

- Recovery Data Platform (RDP) is a data management software developed by Faces & Voices of Recovery
- Built with the needs of peer SUD support providers in mind
- Numerous record types for documenting peer support:
  - Recovery coaching, telephonic recovery support, group attendance, assessments, recovery planning, referrals, activity logs and more!
- De-stigmatized language
- Inclusive of multiple recovery pathways



# Breakout Rooms

- What data does your organization need/want to collect and report?
- How can your organization work to ensure that data collection reflects peer ethics and values, such as voluntary, empathetic, strengths-focused, etc?
- Brainstorm some ways you might respond to a peer who does not feel comfortable or is refusing to provide data that is required to be collected in your organization

# Breakout Room Report Out

Take 20- 30 min to  
share important take  
aways from each  
breakout room

Image retrieved from power point  
stock images

# Q & A

# Upcoming Events

- Do Not Delete or Edit this Slide, AHP will update it accordingly

# References

- National Practice Guidelines for Peer Supporters, National Ethical Guidelines and Practice Standards, [https://www.peersupportworks.org/wp-content/uploads/2021/02/nationalguidelines\\_updated.pdf](https://www.peersupportworks.org/wp-content/uploads/2021/02/nationalguidelines_updated.pdf)
- Louisiana Dept of Health, Peer Support Specialist and WRAP Facilitator, Program Manual [https://ldh.la.gov/assets/docs/BehavioralHealth/PeerSupportSpecialist/RM\\_1\\_OBH\\_Peer\\_Support\\_Specialist\\_Code\\_of\\_Ethics.pdf](https://ldh.la.gov/assets/docs/BehavioralHealth/PeerSupportSpecialist/RM_1_OBH_Peer_Support_Specialist_Code_of_Ethics.pdf)
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- Code of Federal Regulations, Up to date as of 05/03/2022, Part 2 – Confidentiality of Substance Use Patient Records, [eCFR :: 42 CFR Part 2 -- Confidentiality of Substance Use Disorder Patient Records](#)
- Legal Action Center, Fundamentals of 42 CFR Part 2, [Legal Action Center | Fundamentals of 42 CFR Part 2](#)
- National Archives Federal Register, Confidentiality of Substance Use Disorder Patient Records, SAMHSA, [Federal Register :: Confidentiality of Substance Use Disorder Patient Records](#)
- Ethical Guidelines for the Delivery of Peer Based Recovery Support Services, William White et al, [Ethical Guidelines for the Delivery of Peer-based Recovery Support Services - Faces & Voices of Recovery \(facesandvoicesofrecovery.org\)](#)